

RIGHT TO CANCEL

Cooling off Period: You have the right to cancel any Claim(s) free of charge within 14 days of Missold IVA (Conclusive Financial) signing the relevant authorit(ies) and Terms of Service for Missold IVA to investigate your claim.

If you cancel any Claim(s) at any time after the Cooling off Period, for any reason, Missold IVA will charge a cancellation fee which will be reasonable and proportionate to the work done and the costs incurred by Missold IVA up to the point of cancellation.

If you cancel your Claim(s) after a reasonable offer of Compensation is due to you, then Missold IVA shall be entitled to issue you a cancellation charge equal to the Fee(s) owed.

Please refer to our Terms of Engagement for full details, which can be found at www.missoldiva.org.uk

CANCELLATION FORM

To: Conclusive Financial, 109 Bancroft, Hitchin, SG5 2DW

I/We* hereby give notice that I/We* cancel my/our* Agreement with Conclusive Financial Limited including assessing the viability of, preparing, submitting and negotiating my Claim(s)*.

(*Delete as appropriate)

Name(s):

Address:

Claimant Reference:

Claim Reference(s):

(Please give the Claim Reference(s) of the Claim(s) which you wish to cancel)

Signature(s):

(Only if this form is notified on paper)

Date:

To exercise the right to cancel, you must inform Conclusive Financial Limited of your decision to cancel this contract in a clear statement:

- BY LETTER or using this form and returning either document to:
Conclusive Financial Limited, 109 Bancroft, Hitchin, SG5 2DW
- BY EMAIL: claim@missoldiva.org.uk
- BY TELEPHONE: 0333 444 1094